



Sectoral Profile

Management of companies and enterprises
Administrative and support services, waste
management and remediation services

NAICS 55, NAICS 56

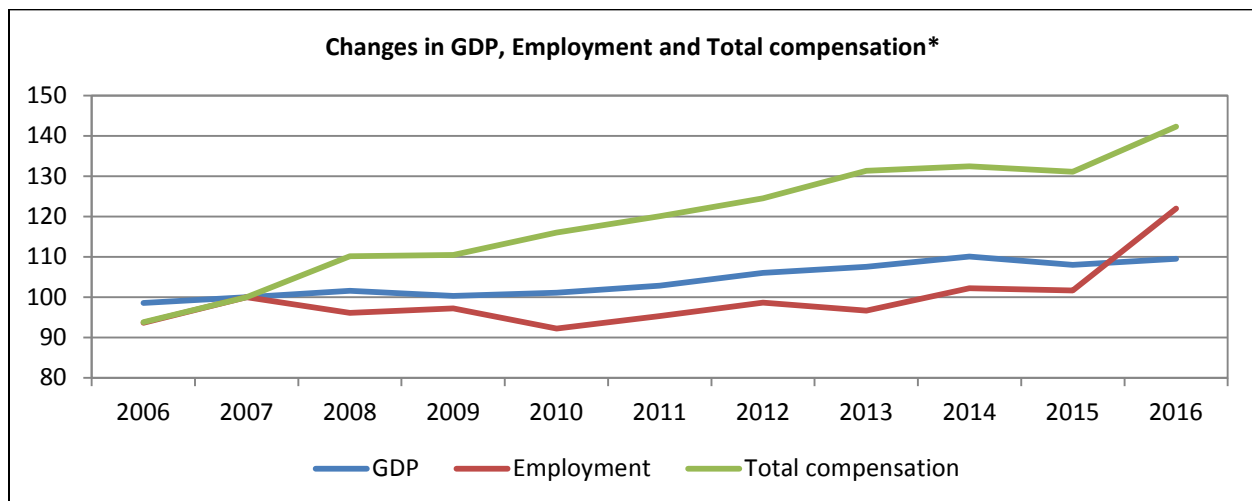
Quebec

2018-2020*



- Management of companies and enterprises: the dynamics are influenced by share ownership, profit margins, and stakes in companies which enable individuals to influence the direction and decisions
- Administrative and support services: they include, amongst others, personnel management, debt recovery, travel arrangements, security services and building cleaning services; outsourcing of these services has been a major contribution to growth
- Waste management and remediation services: growth is tied to population and households dynamics, and depends on budget allocated by municipalities

Establishments in management of companies and enterprises are primarily engaged in managing and / or holding the securities or financial assets of companies and enterprises, for the purpose of influencing their management decisions. Administrative and support services, waste management and remediation services account for about 90% of jobs and capital investments for this group. They include business and administrative support to other businesses—like managing personnel, preparing documents, taking orders, collecting payments for claims, arranging travel, providing security and surveillance, cleaning buildings, packaging and labelling products—, as well as waste collection, disposal, and recycling.



* Data available only for Administrative and support services, waste management and remediation service, expressed as indices with 2007 = 100
Sources: Statistics Canada, GDP – CANSIM 379-0030, Employment – LFS, Total Compensation – 383-0031

* This document is the result of analyses performed using information available as at April 5, 2018.

Administrative and support services

Administrative and support services benefitted greatly from the outsourcing of services. Always striving to improve performance, businesses recognized that handing over administrative functions enabled them to focus on their main area of expertise. As the wave of outsourcing began in Quebec, it did not result in job growth: jobs were transferred from one business to another, so no gain.

Today, the goal is still the same, but the business model has evolved. Growth is now driven by companies who are looking forward to work with specialized external firms to meet their needs rather than having to hire a broad range of specialized resources. And there are needs, indeed.

Management of companies and enterprises

There is a quest for highly efficient financial vehicles that veer off the traditional paths, in order to diversify their portfolios and maximize their incomes. Following decisions, mergers, acquisitions and sales, employment has rather fluctuated over the past ten years. However, the result is an increase in the workforce. Conditions are expected to foster a slight employment growth in this field.

Remediation services and waste management

It is the smallest segment in the group, with 5% of jobs. As Quebec's population and number of households are growing, the need for remediation services, waste management and recycling continues to rise.

But the segment is dealing with its own share of challenges: the cost of materials does not always offer attractive returns; valuable materials are exported instead of processed here; bulk collection "damages" what is picked up and makes processing more difficult and expensive. Because of this, there are little or no local markets for some salvaged materials. It could even be said that there are not enough plants in Quebec with the capacity and equipment needed to deal effectively with these matters.

Although there is a lot of willingness on the part of public administrations, the actual level of budget and efforts put the objectives out of reach, especially when one hopes to get there quickly, as the rates of recycling leveled well short of targets.

Sectoral Dynamics for Regions

Québec 2018-2020	In the Economic Regions	AAGR
Annual average growth: 1.1% Gain of approx.: 6,000 positions Yearly dynamics: 2018: ↗ 2019: ↗ 2020: ↗	Lanaudière	1.2%
	Montréal CMA	1.2%
	Laurentides	1.1%
	QUÉBEC	1.1%
	Montréal	1.1%
	Capitale-Nationale	1.0%
	Estrie	1.0%
	Outaouais	0.9%
	Mauricie	0.9%
	Centre-du-Québec	0.8%
	Chaudière-Appalaches	0.8%
	Côte-Nord / Nord-du-Québec	0.8%
	Abitibi-Témiscamingue	0.7%
	Gaspésie-Les-Îles	0.5%
	Bas-Saint-Laurent	0.5%
Saguenay-Lac-Saint-Jean	0.4%	

n/a: not applicable

Source: 2018–2020 Sectoral Outlook annual exercise

Labour Market Analysis Directorate, Service Canada – Quebec Region, April 5, 2018.

The following occupations in the large group encompassing management of companies and enterprises, administrative and support services, and waste management and remediation services are the most likely to be affected by the expected dynamics (according to the occupation by industry matrix):

- 6731 Light duty cleaners
- 6541 Security guards and related security service occupations
- 6733 Janitors, caretakers and building superintendents
- 8612 Landscaping and grounds maintenance labourers
- 6552 Other customer and information services representatives
- 6521 Travel counsellors
- 1241 Administrative assistants
- 9619 Other labourers in processing, manufacturing and utilities
- 6732 Specialized cleaners
- 7511 Transport truck drivers
- 1414 Receptionists
- 7522 Public works maintenance equipment operators and related workers
- 1411 General office support workers
- 1221 Administrative officers
- 7452 Material handlers
- 8255 Contractors and supervisors, landscaping, grounds maintenance and horticulture services
- 3012 Registered nurses and registered psychiatric nurses
- 1435 Collectors
- 1431 Accounting and related clerks

- 6623 Other sales related occupations
- 2225 Landscape and horticulture technicians and specialists
- 6315 Cleaning supervisors
- 7621 Public works and maintenance labourers
- 1223 Human resources and recruitment officers
- 1111 Financial auditors and accountants.

SIZE AND DISTRIBUTION OF AND CHANGES IN EMPLOYMENT IN THE INDUSTRY IN QUEBEC

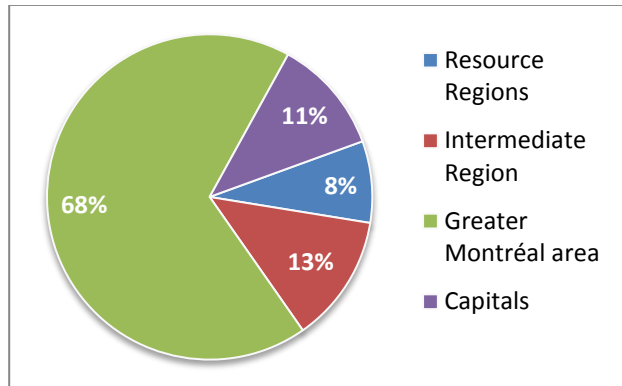
	Employment 2015–2017 Average			10-year Change in Employment	
	Employment In thousands	Provincial distribution	Regional employment share	In thousands	as a %
All of Quebec	177.7	100.0%	4.3%	39.8	28.9%
Resource Regions					
Abitibi-Témiscamingue	2.6	1.5%	3.6%	0.4	20.0%
Bas-Saint-Laurent	2.4	1.4%	2.8%	0.6	35.8%
Côte-Nord / Nord-du-Québec	1.9	1.1%	3.5%	0.6	47.4%
Gaspésie-Îles-de-la-Madeleine	x	x	x	x	x
Saguenay-Lac-Saint-Jean	4.7	2.6%	3.7%	1.5	46.9%
Intermediate Regions					
Centre-du-Québec	4.5	2.6%	3.8%	1.1	33.3%
Chaudière-Appalaches	6.2	3.5%	2.9%	1.6	35.5%
Estrie	5.7	3.2%	3.7%	1.2	27.4%
Mauricie	4.5	2.5%	3.7%	1.3	42.6%
Greater Montréal area					
Lanaudière	10.7	6.0%	4.2%	3.7	52.6%
Laurentides	16.1	9.0%	5.2%	7.2	81.9%
Laval	9.3	5.3%	4.4%	1.2	15.2%
Montérégie	32.0	18.0%	4.1%	7.8	32.4%
Montréal	51.7	29.1%	5.2%	7.5	16.9%
Capitals					
Capitale-Nationale	16.3	9.2%	4.0%	3.9	31.0%
Outaouais	8.0	4.5%	4.0%	0.1	1.7%

x: confidential data, fewer than 1,500 people employed in this region

Source: Historical estimates based on Statistics Canada's Labour Force Survey

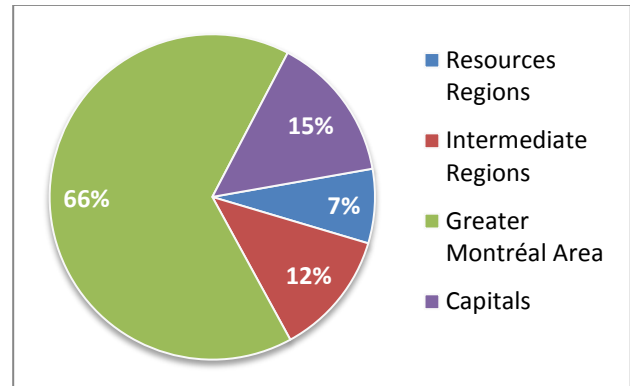
SOME CHARACTERISTICS OF THE INDUSTRY IN QUÉBEC

Establishment distribution by Region



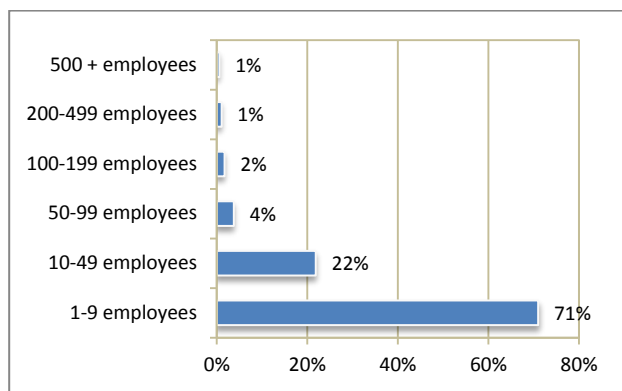
Source: Statistics Canada, Establishment Counts by Economic Region, industry, and Employee Size Ranges, December 2015

Employment distribution by Region



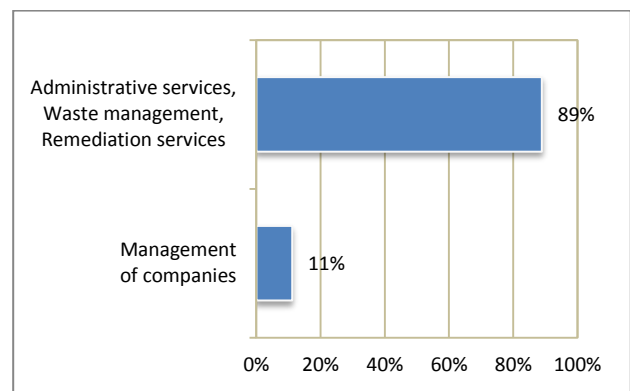
Source: Statistics Canada, Labour Force Survey; based on average employment in 2014-2016

Size of establishment



Source: Statistics Canada, Establishment Counts by Economic Region, industry, and Employee Size Ranges, December 2015

Employment by industry subsectors



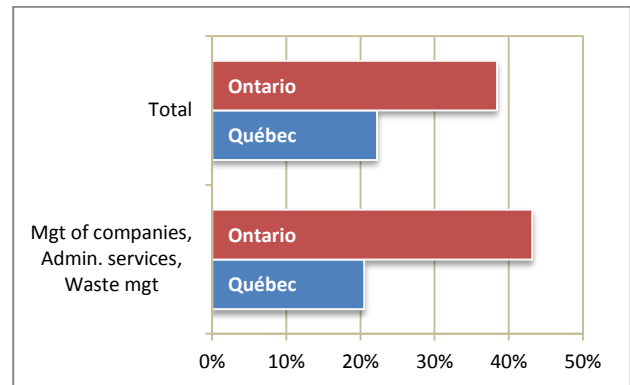
Source: Statistics Canada, Survey of Employment, Payrolls and Hours; based on average employment in 2014-2016

Self-employed jobs compared to Total employment

All Industries & Service Sector	8 %
<i>Administrative and support, waste management and remediation services</i>	17 %
Office administrative services	3 %
Employment services	2 %
Business support services	21 %
Travel arrangement and reservation services	3 %
Services to buildings and dwellings	40 %
Waste management and remediation services	6 %

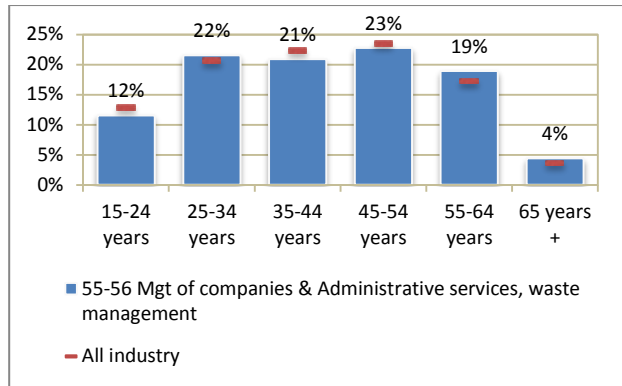
Source: Statistics Canada, CANSIM 383-0031 Labour statistics, based on average employment in 2014-2016

Share of total employment and industry in Canada



Source: Statistics Canada, Survey of Employment, Payrolls and Hours; based on average employment in 2014-2016

Employed Labour Force Aged 15 Years and Over



Source: Statistics Canada, 2016 Census, special tabulation for ESDC

Employment distribution by skill type

National Occupational Classification	
0. Management	7%
1. Business, finance and administration	15%
2. Natural and applied sciences and related	5%
3. Health	1%
4. Education, law and social, community and government services	2%
5. Art, culture, recreation and sport	1%
6. Sales and service	48%
7. Trades, transport and equipment operators	10%
8. Natural resources, agriculture and related production	7%
9. Manufacturing and utilities	4%

Source: Statistics Canada, 2016 Census, special tabulation for ESDC

FOR MORE INFORMATION

- Job Bank (Canada) – [Job Market Trends and News](#): Information on job, skills and local labour market trends is important for making career decisions. In addition, information on wages, labour supply, labour demand and other factors helps employers recruit, train and retain workers and make business and investment decisions.
- North American Industry Classification System (NAICS) Canada 2012: Management of companies and enterprises [NAICS 55](#), and Administrative and support services, waste management and remediation services [NAICS 56](#)

Note: In preparing this document, the authors have taken care to provide clients with labour market information that is timely and accurate at the time of publication. Since labour market conditions are dynamic, some of the information presented here may have changed since this document was published. Users are encouraged to also refer to other sources for additional information on the local economy and labour market. Information contained in this document does not necessarily reflect official policies of Employment and Social Development Canada.

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For further information, please contact the LMI team at:

http://www.esdc.gc.ca/cgi-bin/contact/edsc-esdc/eng/contact_us.aspx?section=lmi

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